



FREQUENTLY ASKED QUESTIONS (FAQs) Get 10X 'Happy Points' Campaign

1. What is the Campaign about?

The **Get 10X 'Happy Points'** Campaign is held exclusively for all BSN Credit Card/-i members. The Cardmembers who participate in this Campaign will earn 10X 'Happy Points' on Eligible Spend made at the Participating Partners.

2. When is the Campaign period?

The Campaign will commence from 15th August 2016 to 31th December 2016.

3. Who is eligible to participate in this Campaign?

All Principal and Supplementary BSN Credit Card/-i members are eligible to participate in this Campaign. The Cardmember account must be current, valid and in good standing during the Campaign Period.

4. Is there any registration required to participate in this Campaign?

No pre-registration; SMS or Campaign entry form is required.

5. How to participate for this Campaign?

Cardmember have to use BSN Credit Card/-i for payment of the Eligible Spend made at the Participating Partner.

6. What is the "Eligible Spend" for this Campaign?

The "Eligible Spend" for this Campaign is all payment made with BSN Credit Card/-i for promotion by the Participating Partner. Please refer to www.mybsn.com.my for list of Participating Partner's promotions.

7. How many 'Happy Points' can a Cardmember earn for every RM1 Eligible Spend?

Every RM1 = 10 'Happy Points'

Example:

If Cardmember spend RM250 for payment of Partner's promotion at the Participating Partner,

Cardmember gets: $RM250 \times 10 = 2,500$ 'Happy Points'

8. How to check the 'Happy Points'?

Accumulated 'Happy Points' are reflected in the monthly Card statement. Alternatively, Cardmember may also contact our Customer Service Centre at 1300 88 1900 or +603-2613 1900 (overseas).

Note: We advise you to read and understand the full terms and conditions of the Get 10X 'Happy Points' Campaign.