



FREQUENTLY ASKED QUESTIONS (FAQs) “Get RM88 Cash Back Now!” Campaign

1. What is the Campaign about?

The “Get RM88 Cash Back Now!” Campaign is held exclusively by BSN for its new AIAFAM-BSN Visa Platinum Business CardMembers. Eligible CardMembers who participate in this Campaign will be entitled for the RM88 Cash Back subject to the Campaign terms and conditions.

2. When is the Campaign Period?

This Campaign will commence from 1 May 2015 until 31 December 2015.

3. Who is eligible to participate in this Campaign?

Subject to Question 5(b), the Campaign is open to all new Principal AIAFAM-BSN Visa Platinum Business Credit CardMembers whose card applications are approved from the Campaign Period and whose activated and used the card not later than 15 January 2016.

4. Who is eligible to apply for AIAFAM-BSN Visa Platinum Business Credit Card?

- a) AIAFAM Life Insurance Premium Policy Holders
- b) AIAFAM Agency Members and Managers
- c) AIAFAM Management and Employees

Note: AIAFAM formerly known as INGIAFAM.

5. Do I legitimately entitled to receive RM88 Cash Back when participating in this Campaign?

Eligible applicants will entitle to receive a RM88 Cash Back subject to fulfillment of the following conditions:

- a) Application for AIAFAM-BSN Visa Platinum Business Credit Card is approved by BSN from the Campaign Period and whose activated and used the card not later than 15 January 2016.
- b) RM88 Cash Back is limited to the first 1,000 approved CardMembers who activate and use the card with a minimum retail spend of RM50 in a single receipt during the Campaign Period or not later than 15 January 2016.

6. Do I need to register to participate in the Campaign?

No pre-registration, SMS or contest forms are required. You are automatically qualified to participate in the Campaign subject to fulfillment of the criteria above.

7. What types of transactions are NOT eligible to participate in the Campaign?

- a) Auto-billing
- b) BSN Balance Transfer
- c) BSN Easycash
- d) BSN Easy Pay Plan

- e) Cash Advance/Withdrawal Transactions
- f) Reversals or Refunds
- g) Disputed, Unauthorized and/or Fraudulent Retail Transactions
- h) Split and/or Void Transactions
- i) Any other fees or charges such as cash advance fees, finance charges and late charges
- j) AIAFAM Insurance Premium transactions under 12 months Zero Interest Plan (ZIP) or 0.8% Cash Back Programme.

8. Can AIAFAM-BSN Visa Platinum Business Supplementary Credit CardMembers participate in this Campaign?

No. Only Principal CardMembers are eligible to receive the RM88 Cash Back.

9. What happens if I cancel my AIAFAM-BSN Visa Platinum Business Credit Card during the Campaign Period?

Your participation will be cancelled and you are not eligible to receive the Cash Back.

10. When will the RM88 Cash Back credited to my account?

RM88 Cash Back will be credited to eligible CardMembers' credit card account not later than 28 February 2016.

11. How do I apply for a AIAFAM-BSN Visa Platinum Business Credit Card?

- a) Contact your respective/authorized AIAFAM sales agent; or
- b) Visit our website at www.mybsn.com.my; or
- c) Contact BSN Customer Service at 1-300-88-1900 or +603-2613 1900 (Overseas).

Note: We advise you to read and understand the full terms and conditions of the "Get RM88 Cash Back Now!" Campaign. Please visit www.mybsn.com.my